

Recommended Technology Platform (RTP) Checklist

Core Managed Services Stack (Software)

- **Remote Monitoring & Management (RMM):** NinjaRMM (Primary monitoring, patching, and scripting).
- **Endpoint Security:** Sophos MDR Complete (24/7 threat hunting and response).
- **Identity & Access Management:** Keeper Business (Password management)
- **Zero Trust Network Access:** Cloudflare (Secure remote access without traditional VPN).
- **SaaS Backup:** Dropsuite (Protection for Microsoft 365/Google Workspace data).
- **Endpoint Backup:** Ninja Backup or Slide Backup (File-level and image-based recovery).
- **Browser Security:** DefensX (Phishing protection and web threat shield).
- **Email Security:** Check Point (Complete Email Security Platform).
- **Network Discovery & Documentation:** Auvik (Network mapping and management).
- **Security Hardening:** Senteon (Automated OS hardening and compliance).
- **Vulnerability Management:** RoboShadow (Internal and external vulnerability scanning).

Hardware Standards

- **Workstations:** Business-grade laptops/desktops (e.g., Dell Latitude/OptiPlex or Lenovo ThinkPad/ThinkCentre) with minimum 16GB RAM and 512GB NVMe SSD.
- **Networking:** Managed switches and Wireless Access Points supporting WPA3 (e.g., Ubiquiti UniFi or Aruba Instant On).
- **Firewalls:** Unified Threat Management (UTM) appliances (e.g., Sophos XGS series).
- **Power Protection:** Line-interactive UPS units for all critical workstations and network gear.

Compliance & Governance

- **Cyber Insurance Readiness:** Implementation of MFA across all access points (Keeper/Duo/Sophos).
- **Asset Lifecycle:** 3-to-5-year replacement cycle for all core hardware.
- **Policy Management:** Firmguard (Compliance and policy orchestration).